



# The WaterSpout

The Official Newsletter of the Memorial Point Utility District

Fifteenth Edition

March 2016

## SPRING IS HERE!

### Board of Directors

Ron McAnear	President
James Stanley	Sec/Treasurer
Tommie Legg	Asst Secretary
Jim Engbrock	Vice President
Charles Reyna	Director

### District Information

Billing Address: P.O. Box 1193

Physical Address: 251 Stevens Lane

Web: [www.memorialpointud.com](http://www.memorialpointud.com)

### Customer Service/Billing

S2S.POS 936-433-4511

Office Hours: 9-5, M-Th, 9-12 Fri

[customerservice@memorialpointud.com](mailto:customerservice@memorialpointud.com)

### Operations

To report leaks or repairs 24/7 call Severn Trent Services 936-566-4273

Please REMEMBER the Memorial Point Utility District's Board of Directors meet monthly at 9:00 AM generally, on the second Monday of each month at the District's office located at 251 Stevens Lane. These meetings are open to the public and district residents are encouraged to attend and see how the district operates and give their feedback.

The next scheduled meetings are:

April 11, 2016

May 9, 2016

June 13, 2016

### The District mourns the loss of our good friend and co-worker

Susan Findley – the owner operator of Star Office Works – passed away on January 30, 2016. Susan was diagnosed with pancreatic cancer in the early summer of 2015. She underwent treatment for most of the year. She continued to help customers during this difficult time, at times while she was receiving treatments. We will miss her enormously. Please keep Susan's family in your prayers.

### State of the District

#### **Billing:**

It was necessary to hire a new contractor to continue the meter reading and billing. The new billing company is **S2S Professional Office Services**. The company is owned and operated by Susan Summers. Our longtime residents may remember Susan from years past. Susan was a former bookkeeper for Memorial Point Utility District. She comes with knowledge of the district and professional experience with office procedures. We expect that the billing should continue seamlessly. Susan's husband, Ted will be managing the meter reading. Contact information will be included with your water bill.

#### **Water Distribution:**

The wet fall and winter helped to slow the amount of repairs to the water distribution lines. The late dry spell has had the weatherman talking about a drought again. 5 inches of rain cured that thought. The latest forecast is for the massive El Nino that influenced the weather in 2015 to weaken slightly going into 2016. There should be more rain ahead in the first half of this year. There is a 50% chance of a La Nina trend following El Nino. The La Nina brings drier, warmer temperatures.

#### **Waste Water Treatment Plant:**

The loan application process is close to completion. The completed application has been sent to the Water Development Board for approval. Meanwhile the engineers are completing the construction plans and preparing the bid packages for prospective contractors when the loan is funded. At that time all property owners will be invited to Town Hall meetings to fully disclose details of the project.

#### **Water Conservation Tips:**

**Toilets**—Toilets are the single largest water user in a home. A leaky toilet can waste 200 gallons of water per day, and it is estimated that nearly 20 percent of all toilets leak. It is a good practice to check your toilets for leaks periodically and repair/replace leaking flap-per valves and flushing valves.

**Showers**—take shorter showers. A 5 minute shower uses only 10-25 gallons. A full bathtub, however, can require up to 70 gallons of water. Installing a water efficient showerhead is one of the single most effective water saving steps you can take in your home.

**Sinks**—installing faucet aerators on sinks is a simple, cost effective way to save water. The faucet's efficiency can double without sacrificing performance. Aerators are inexpensive and do not require special adapters.

**Faucet leaks** are usually caused by worn washers or "O" rings (for a washer less faucet), which are inexpensive and easy to replace. Note the faucet brand and take the original part with you to a home improvement center.

**Cont'd back page...**

## Patti Potti

This is a reminder to please be careful what you put down your drains. Your drains are connected to a larger system that ultimately winds up in the sewer treatment plant in Memorial Point. Dumping cooking grease or solid material such as disposable wipes, diapers, etc. down the drain can cause plugging in the main drain system and force sewer backups.

Dumping chemicals, out of date drugs, petroleum products, etc. is another problem that can cause problems directly to the treatment of the waste water. Some of these materials are untreatable and ultimately wind up in the outfall of the sewer treatment plant that flows into Lake Livingston. **Remember, just because you can, doesn't mean you should.**

## How flooding issues can affect your sewer

During periods of very heavy rain, our sewer system can become hydraulically full due to infiltration into the system from flooded areas. **There is typically no back flow prevention on home sewer systems.** How can this affect you? It is possible that flooding may occur in your home due to back pressure on the system. If you live in a low area, you may want to consider having back flow prevention installed in your home sewer system.

## Spring is here!

Time for sprucing up the yards and getting the spring gardens going! Remember that you can request a separate meter for irrigation. This will save you additional sewer treatment charges for water that is being used solely for irrigation purposes. If you normally use a lot of water irrigating your yard or garden, this will save you money in the long run. There is a one time charge for meter installation that can be recovered with savings in your monthly bill.



**Our new billing service is:  
S2S Professional Office Services**

**SUSAN & TED SUMMERS**

**936-433-4511**

